

GROUP BUSINESS PLAN SUMMARY

2020-2025



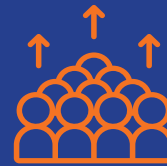
Achieving Excellence



Building Success



Creating Innovation



Developing People

Homes and Services
that make life better.

GROUP BUSINESS PLAN SUMMARY 2020-2025

Our Business Plan sets out the strategic ambitions for the three Associations in the **Caledonia Group – Caledonia, Cordale and Bellsmyre**. Our key priorities for the coming year will focus on helping to achieve our business vision – The 7 key initiatives to be taken forward over 2020-21 are summarised below.

These centre on our 'ABCD' strategic objectives:

 Achieving Excellence
  Building Success
  Creating Innovation
  Developing People

<p>01</p>  <p>BUSINESS IMPROVEMENT</p> <p>Modernise and improve the way we deliver services and manage our business; making better use of new technology and customer information to improve services.</p> <p>Achieving Excellence </p> <p>●○○○○○</p>	<p>02</p>  <p>PROVIDING 1000 NEW HOMES IN 5 YEARS</p> <p>We will continue our commitment to build 1000 new affordable homes for people in housing need by 2022; by delivering more new homes this year and continue looking for new sites for the remaining element of the programme.</p> <p>Building Success </p> <p>●○○○○○</p>	<p>03</p>  <p>THE BELLSMYRE REGENERATION PROGRAMME</p> <p>Continue the transfer of engagements process which will enable the regeneration of the Bellsmyre area including the demolition of 250 low demand homes to build 150 new 2 storey homes with individual gardens.</p> <p>Building Success </p> <p>○○●○○○</p>	<p>04</p>  <p>IMPLEMENTING THE GROUP ASSET MANAGEMENT STRATEGY</p> <p>Invest in our existing homes to ensure their long term quality and sustainability and tenant satisfaction. This includes investigating how best to minimise our contribution to climate change.</p> <p>Building Success </p> <p>○○○●○○○</p>	<p>05</p>  <p>RENT POLICY AND STRUCTURE REVIEW</p> <p>We have reviewed our existing rent arrangements to identify options for a new rent structure that would be fair, open, transparent and easy to understand. We will consult with our governing body members and tenants on the options.</p> <p>Building Success </p> <p>○○○○●○○</p>	<p>06</p>  <p>REVIEW OF THE GROUP GOVERNANCE ARRANGEMENTS</p> <p>We have started a detailed review of our current governance arrangements. Our aim is to modernise and strengthen governance across the Group by simplifying practice, improving decision making and removing overlapping responsibilities, whilst ensuring accountability to our tenants and Association members.</p> <p>Creating Innovation </p> <p>○○○○○●○</p>	<p>07</p>  <p>IMPLEMENTING OUR PEOPLE STRATEGY</p> <p>Developing our people is instrumental to our long-term success. This strategy details how we will engage and support our people to successfully deliver our strategic priorities and achieve our vision.</p> <p>Developing People </p> <p>○○○○○●</p>
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This leaflet can be made available on CD, tape or audio formats, in Braille, in large print and in languages other than English. Contact us on 0800 678 1228 for information.



Dundee Area Office: 118 Strathern Road Dundee DD5 1JW Tel: 0800 678 1228	Perth Area Office: 5 South St John's Place Perth PH1 5SU Tel: 0800 678 1228	Kirkintilloch Office: 3 Cowgate Kirkintilloch Glasgow G66 1HW Tel: 0800 6781228
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Email: info@caledoniaha.co.uk
www.caledoniaha.co.uk



Caledonia Housing Association is the trading name of Caledonia Housing Association Ltd.
Registered Office – 5 South St Johns Place, Perth, PH1 5SU
Caledonia Housing Association Ltd is a registered society under the Co-operative and Community Benefit Societies Act 2014 – Reg. No. 2343R(S)
Scottish Housing Regulator Reg. No. HEP 224
Scottish Charity No. SC013988
Care Inspectorate No. SP2003001618
Property Factor Registered No: PF000222



167 Main Street
Renton
West Dunbartonshire
G82 4PF
Tel: 01389 721216

Email: info@cordalehousing.org.uk
www.cordalehousing.org.uk



Cordale Housing Association is the trading name of Cordale Housing Association Ltd
Registered Office – 1 Red Row, Renton, Dunbartonshire, G82 4PL
Cordale Housing Association Ltd is a registered society under the Co-operative and Community Benefit Societies Act 2014 – Reg. No. 2411R(S)
Scottish Housing Regulator Reg. No. HEP 259
Scottish Charity No. SC032859
Property Factor Registered No: PF00319



16 Merkins Avenue
Bellsmyre
West Dunbartonshire
G82 3EB
Tel: 01389 765179

Email: enquiries@bellsmyre-ha.org
www.bellsmyrehousing.org.uk



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